



NC Department of Health and Human Services

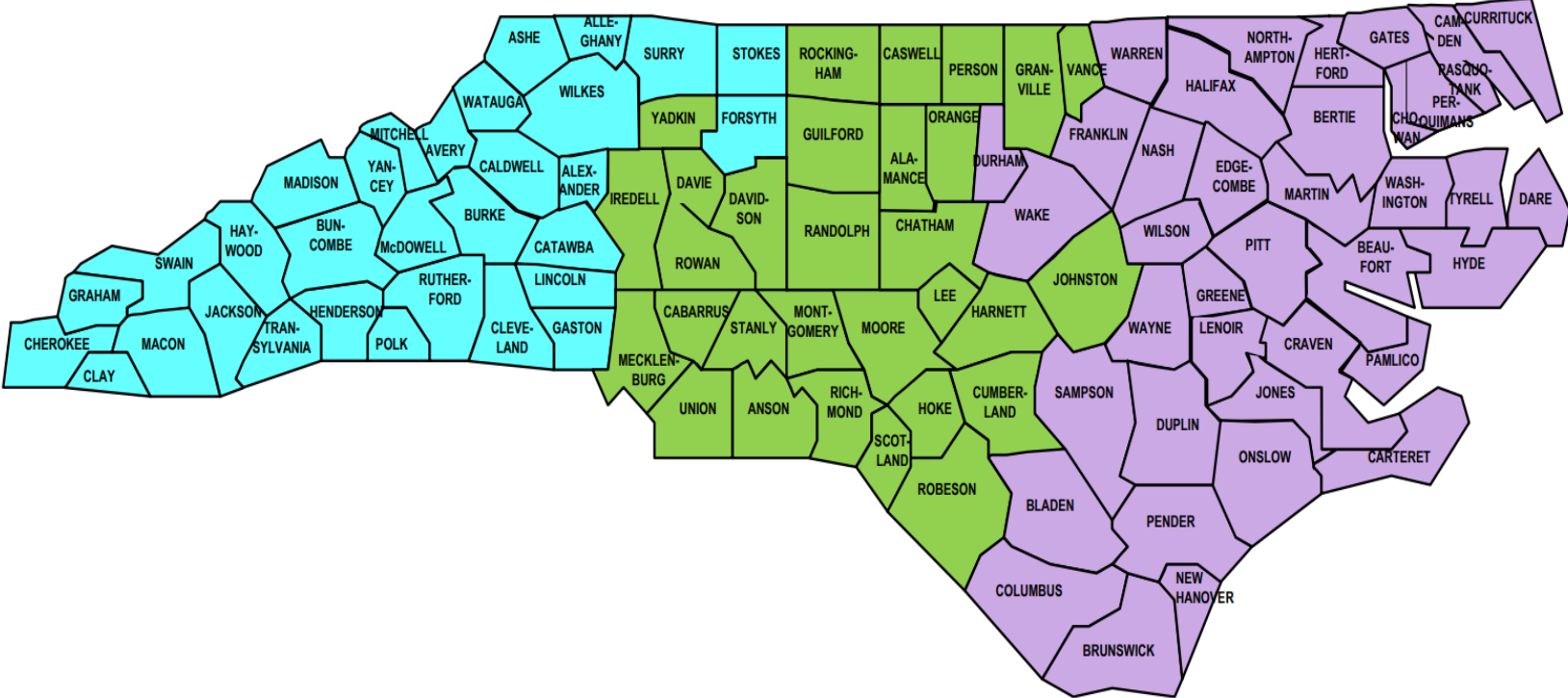
Billing Updates

**Local Technical Assistance
and Training Branch
NC Division of Public Health
September 2022**

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Objectives

- **New Office Hours**
- **Prepaid Health Plans (PHPs)**
- **COVID 19 Vaccines, COVID 19 Testing, Monkey pox.**
- **Recent NC Medicaid Special Bulletins and Blogs**
- **340B acquisition cost and your process in the LHD's**



Local Technical Assistance and Training Branch Office Hours


- The purpose of the office hours series is to provide timely updates from the LTAT branch, gather and answer questions and concerns regarding billing and coding, Medicaid Managed Care, and LHD's Clinical Issues.
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Local Technical Assistance and Training Branch Office Hours

- Office hours will be supported by the technical assistance and training administrative and financial consultants, and PHNPDU nurse Consultants. Other content experts will be asked to attend based upon the prevailing subject for that session.



Local Technical Assistance and Training Branch Office Hours

- Billing and Nursing administration staff are encouraged to attend and bring your questions. If you have topics that you would like to be discussed during this time, Please make your LTAT AFSU consultant and/or PHNPDU consultant aware and we will be glad to assist.
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Local Technical Assistance and Training Branch Office Hours

- **The Office Hours will be every Month on the fourth Wednesdays at 12:00-12:45.**
- **Please contact your Administrative consultant if you are not receiving email invitations.**

Questions?

Prepaid Health Plan (PHP-Medicaid) denials:

If you receive a denial from a PHP, please follow these steps to resolve:

- Contact the PHP you received denial from
- If the issues isn't resolved, contact the Medicaid Provider Ombudsman at: Medicaid.ProviderOmbudsman@dhhs.nc.gov
Phone: 1-866-304-7062
- You may also contact your Administrative Consultant for guidance

Prepaid Health Plan (PHP-Medicaid) denials Tips:

- **Please allow 30-45 days for the PHP to follow up on your claim once you have reached out to them.**
- **Call and check on your issue with the PHP.**
- **If you are not receiving follow-up or issues are not corrected in a timely manner you need to contact Medicaid Provider Ombudsman.**
- **Make sure you received a ticket from Medicaid Provider Ombudsman**
- **Reach out to your Administrative consultant for guidance (we have to have a ticket to move forward with DHB).**

<https://medicaid.ncdhhs.gov/providers/provider-playbook-medicaid-managed-care>

Questions?

COVID 19 and Monkey Pox Guidance

- **Please refer to our website for guidance:**
- <https://publichealth.nc.gov/lhd/>

COVID 19 and Monkey Pox Guidance

COVID-19 & Monkeypox Resources

COVID-19 Vaccination

- [COVID-19 Vaccination Billing Resource Guide \(07/21/2022\)](#)
- [COVID-19 HIPAA Guidance \(US DHHS\)](#)

COVID-19 Testing

- [COVID-19 Billing Quick Guide \(11/16/2020\)](#) (PDF, 458 KB)

COVID-19 Webinars

- [COVID-19 Billing Highlights Webinar \(06/30/2020\)](#)

Resources

- [State Archives of North Carolina - Retentions for COVID-Related Records \(07/14/2021\)](#)
- [NC Medicaid Billing Changes in Response to COVID-19](#) - CCNC/DHHS/AHEC Coronavirus (COVID-19) Information webpage
- [Guidance for Environmental Health Inspections to Control and Prevent COVID-19](#)
- [NCSLPH COVID-19 Clinical Laboratory Guidelines](#)
- [NCDHHS: COVID-19 Response in North Carolina](#)



Coding & Billing Guidance for Monkeypox for Local Health Departments

As of August 3, 2022

The following has been identified to use when providing specimen collection and vaccination for Monkeypox. As more information is provided from the Centers for Disease Control (CDC) and American Medical Association (AMA) this guidance will be updated.

These codes may not be reimbursed by third party payors (at this time) but may be used in your electronic health record for reporting purposes.

Monkeypox

Monkeypox is a viral disease infecting primates and rodents. Its clinical presentation in humans is similar to smallpox including fever, headache, cough, and a painful rash. It is caused by monkeypox virus and is usually transmitted to humans through bites or via contact with an animal's blood. Interhuman transmission is relatively low (significantly less than smallpox).

Program Assignment

- Monkeypox testing should be assigned to the Communicable Disease program **or** the Sexually Transmitted Disease program (*if patient is being tested for other STIs based on the patient's presentation*)
- Monkeypox vaccination should be assigned to the program in which the patient presents, is identified as meeting the criteria for vaccination and the vaccination is given at that visit. (AH, PC, FP, etc.)
- Monkeypox vaccination should be assigned to the immunization program if that is the sole reason for the visit.
- If Monkeypox vaccination is being provided as follow-up to a diagnosed case of Monkeypox in that individual, then the program assignment would be Communicable Disease.

Cost of Monkeypox Testing & Vaccination

NC Local Health Departments *should not* charge for testing or vaccine administration for Monkeypox.

ICD-10 Coding for Monkeypox

CDC and AMA have not released ICD-10 coding guidance. Providers should code to the highest level of specificity.

Specimen Collection:

CPT: 99211 (Specimen collection **OR** E/M code as appropriate if seen by provider)

Questions?

Recent Important NC Medicaid Bulletins & Blogs

- Make sure you are uploading your NC Medicaid Bulletins & Blogs.
- The information you will find here are updates and billing guideline for Medicaid.
- Keep up to date and on top of your billing.

Questions?

Why are we discussing 340B?

Please see Amanda Fuller Moore, State pharmacist, memo on next slide

To make sure your agency will not be in a payback situation with Medicaid



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK T. BENTON • Assistant Secretary for Public Health

Division of Public Health

TO: North Carolina Local Health Departments

FROM: Amanda Fuller Moore, PharmD, Division Pharmacist

DATE: March 5, 2020

SUBJECT: Billing Medicaid for use of 340b drugs/devices

In June 2008 a memo was issued by Dr. Joe Holiday, Women's Health Branch and Dr. Joy Reed, Local Technical Assistance & Training Branch to provide instruction related to averaging the cost of drugs, specifically birth control pills. This guidance was continued in the October 2015 memo issued by Belinda Pettiford of the Women's Health Branch. This memo, dated March 5, 2020, supersedes all previous guidance related to billing Medicaid for drugs/devices purchased under the 340b drug pricing program. This memo is not intended to address drugs/devices purchased outside the 340b drug pricing program.

In September of 2019, NC Medicaid issued clarification on their billing policy to reiterate that drugs/devices purchased under the 340b drug pricing program and billed to NC Medicaid must be submitted at the actual purchased drug/device price in the usual and customary charge field. Their statement can be found at: <https://medicaid.ncdhhs.gov/blog/2019/09/03/procedure-340b-drug-claim-submissions> - Procedure for 340B Drug Claim Submissions. The applicable Medicaid policies are 1B and 9 and can be found at the following links: Clinical Coverage Policy 1B: https://files.nc.gov/ncdma/documents/files/1B_5.pdf; Clinical Coverage Policy 9: https://files.nc.gov/ncdma/documents/files/9_9.pdf.

Because of the clarification from Medicaid that the only acceptable charge for a drug/device

What is 340B?

- The 340B Federal Drug Pricing Program expands access to affordable medications to low-income populations by supporting the operations of healthcare safety net providers.

Fees for 340B Drugs & Devices

- LHD's are required to bill Medicaid the acquisition cost of medication or devices purchased via the 340b drug program.
 - **AVERAGING THE COST OF 340B DRUGS IS NOT ACCEPTABLE**
- UD Modifier

Fees for 340B Drugs & Devices

- LHD's are allowed to bill their usual and customary charges to all payors other than Medicaid (agency decision)

340B Pricing List

- Normally sent quarterly to your LHD's
- Make sure you review the price list
- Make sure you keep up with your 340B stock and purchase price

What is your process to ensure acquisition cost?

- **All LHD's should have a process in place to ensure you are billing acquisition cost at all times.**
- **You are not allowed to average cost it must be acquisition.**
- **Who in your LHD's is part of this process? (Purchasing, Nurse, Billing) this will depend on how you have this set up in your LHD's.**

340B Drug Eligibility

- Requires that the client receive a 340B eligible service on the date the 340B drug is provided and that drug and service must be documented in the chart.

340B Billing Guidance

- Family Planning 340B drugs/devices may only be used in a client that meets the Family planning 340b patient definition on the date the drug/device is prescribed/administered /dispensed.

340B and your Policy

- Make sure you place 340B in your eligibility and fees policy

340B Drugs and Devices

- _____ County Health Department bills Medicaid the acquisition cost of medication or devices purchased through the 340B drug program. All 340B drugs and devices are identified with a UD modifier in the
- _____ billing system. 340B drugs and devices are billed to Medicaid with an FP and UD modifier. The appropriate NDC code must also be included. Drugs and devices purchased through the 340B program are labeled as 340B and stored separately from other medications and supplies.



Questions?

For Local Health Department Website

The Coding and Billing Guidance Document has been removed temporarily.

News and Notes – We are reformatting and remodeling.

If you have any questions reach out to your Administrative Consultant.

Resources

- <https://medicaid.ncdhhs.gov/media/9870/open>
- Amanda F Moore 340B Memo
- <https://www.ncha.org/340b-drug-discount-program/#:~:text=The%20340B%20Federal%20Drug%20Pricing,the%20Veterans%20Health%20Care%20Act.>
- <https://medicaid.ncdhhs.gov/providers/medicaid-bulletin>
- <https://publichealth.nc.gov/lhd/>



LTATB would like to thank our local public health partners. Please reach out to your LTATB consultant with any questions.

**DPH Local Health
Department Website**

<https://publichealth.nc.gov/lhd/index.htm>